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Marketing and Regulatory Programs
Agricultural Marketing Service
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GVD Instruction 801
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Grading and Verification Division

ORGANIZATIONAL CHART

The following chart depicts the organizational structure of the Grading and Verification Division (GVD). The traditional hierarchy has been inverted to demonstrate that the majority of GVD team members are those who deal directly with our external customers.

The administrative, managerial, and supervisory positions support those team members who interact directly with our external customers. The first-line GVD team members, those near the top, are a very important link to communicating and listening to our external customers and for delivering high quality, unbiased services.

This inverted chart also shows that the leaders on the lower levels have accepted their responsibility to lift, equip, and encourage the people above them.

This chart is intended to provide a simple visual representation of putting our direct service providers at the top, because they are in the best position of listening to our external customers for continuous improvement as well as showing that our leaders have taken on the responsibility to help, support and encourage everyone else.

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Exhibit A

