Creating Opportunities for American Farmers and Businesses

# Selling to AMS – Seeking Diverse Suppliers for USDA Purchase Programs

February 26, 2015



**Vendor Outreach Webinar Series** 



## **Overview**

Welcome & Introductions

Part I: Business Requirements – Commodity Procurement Overview and Activities

Part II: Technical Requirements – Food Safety and Commodity Specification Division and Quality Assessment Division Overview and Activities

Part III: Technical Proposal Development and Desk Audits



**Discussion & Questions** 

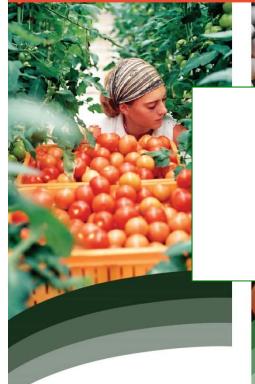
Resources

Creating Opportunities for American Farmers and Businesses

## Part I: Business Requirements – Commodity procurement Overview and Activities



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## Sara Hernandez

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#### AMS Commodity Procurement Mission

**Support American Agriculture** through the purchase of surplus commodity products to stabilize demand; while **providing safe quality foods** for Federal food nutrition assistance programs.

# USDA FOODS

## FAMILIES

**USDA purchases more than 2 billion pounds** of food worth nearly \$2 BILLION from American farmers each year.

FARMERS

USDA helps support American Farmers, keeping local agriculture strong and stimulating the economy.

USDA FOODS are 100% American Grown, meeting the highest safety and nutrition standards.



**USDA FOODS include high quality** fruits, vegetables, dairy products, whole grains, lean meats, poultry and fish.

USDA works to ensure **USDA FOODS** meet the *Dietary Guidelines for Americans*, including reduced levels of fats, sodium and sugars.

#### Healthy Choices. American Grown.

To learn more about USDA Foods, visit: www.fns.usda.gov/USDAFoods www.fns.usda.gov/USDAFoods/mobile USDA distributes USDA Foods to food banks, soup kitchens, disaster feeding organizations, Indian Tribal Organizations, charitable institutions and other feeding organizations, helping families stretch their food budgets and ensuring that all Americans have healthy foods within reach.

USDA foods are also offered to schools in order to help them provide healthy, high quality lunches to more than 32 million children daily.



AMS ANNUAL PURCHASE SUMMARY Week Ending November 28, 2014 FY 2015

AMS purchased nearly \$1.5 bil. (1.8 bil. Lbs.) in domestic commodity products in FY14:

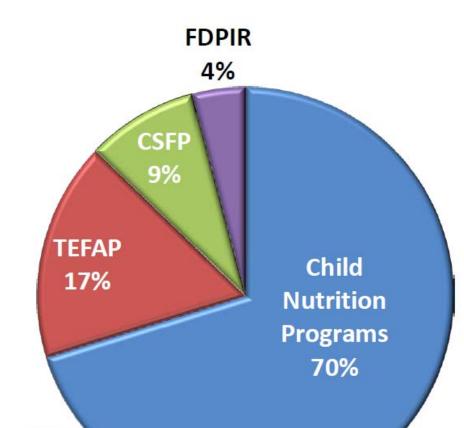
- About \$672 mil. (~ 1.3 bil. pounds) in Fresh, Frozen, and Processed Fruits, Vegetables, Beans, and Nuts

- About \$786 mil. (~ 506 mil. pounds) in Fresh, Frozen and Processed Chicken, Beef, Turkey, Pork, Fish & Egg Products

Resource: Purchase Summary Reports <u>www.ams.usda.gov/commoditypurchasing</u> [Click on commodity name to follow the link.]

FY2015 To Date	Page		Total Costs	Total Pounds		
Apple and Apple Juice	[1]	\$	15,841,508	31,991,874		
Apricot	[2]	\$	1,788,538	1,664,560		
Asparagus	[3]	\$	-	0		
Beans, Canned	[4]	\$	4,940,310	11,670,643		
Bean, Dry/Legume, Dry	[5]	\$	3,948,683	7,297,920		
Blackberry	[6]	\$	-	0		
Blueberry	[7]	\$	-	0		
Broccoli	[8]	\$	2,572,354	2,041,200		
Carrot	[9]	\$	1,529,159	3,315,732		
Cherry and Cherry Juice	[10]	\$	67,517	142,680		
Com	[11]	\$	3,662,231	7,825,104		
Cranberry and Cranberry Juice	[12]	\$	1,640,513	4,601,430		
Date	[13]	\$	-	0		
Dried Fruit Mix/Nut Mix	[14]	\$	221,399	69,888		
Fig	[15]	\$	-	0		
Grape Juice	[16]	\$	1,628,643	3,888,030		
Grapefruit Juice	[17]	\$	37,925	107,010		
Green Bean	[18]	\$	2,714,455	6,512,547		
Green Pea	[19]	\$	1,878,227	3,094,632		
Hominy	[20]	\$	17,641	35,955		
Mixed Fruit	[21]	\$	7,737,076	8,592,120		
Mixed Vegetable	[22]	\$	452,369	801,900		
Mushrooms	[23]	\$	-	0		
Orange & Orange Juice	[24]	\$	1,740,296	3,459,990		
Peach	[25]	\$	15,883,190	16,330,700		
Pear	[26]	\$	9,218,326	11,780,274		
Pistachio	[27]	\$	-	0		
Plum	[28]	\$	161,109	255,150		
Potato	[29]	\$	1,158,365	3,693,440		
Pumpkin	[30]	\$		0		
Raisin	[31]	\$	98,168	77,760		
Raspberry	[32]	\$	-	0		
Spinach	[33]	\$	1,114,587	2,047,275		
Strawberry	[34]	\$	10,544,411	7,669,800		
Sweet Potato	[35]	\$	3,752,904	12,733,657		
Tomato Vegetable Seup/Chickop Seup	[36]	\$	5,900,071	14,119,159		
Vegetable Soup/Chicken Soup Walnut	[37]	\$ \$	1,530,169	1,640,100		
Fresh Fruit and Vegetable Pilot	[30]	ə S	-	0		
		\$ \$	404 700 440			
TOTAL, FY2015		\$	101,780,143	\$ 167,460,530		
FY15 To Date	Page		Total Costs	Total Pounds		
Beef	[39]	\$	70,287,664	23,568,000		
Fish	[40]	s	6,863,518	2,961,200		
Pork/Lamb	[41]	\$	4,584,805	2,826,940		
TOTAL, FY2015		\$	81,735,988	29,356,140		





#### Anticipated FY15 Food Purchases

Program	USDA Foods \$
CNP	\$1,341,000,000
TEFAP	\$324,000,000
CSFP	\$165,199,000
FDPIR	\$78,944,000
TOTAL	\$1,909,143,000

CNP: Child Nutrition Programs, includes National School Lunch Program and School Breakfast Program TEFAP: The Emergency Food Assistance Program CSFP: Commodity Supplemental Food Program FDPIR: Food Distribution Programs on Indian Reservations

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United States Department of Agriculture Food and Nutrition Service

#### **Resource:** <u>www.fns.usda.gov/programs-and-services</u>



## What AMS Purchases

- ✓ 100% Domestically Produced and Processed Commodity Food Items
- Are: Commercially-available agricultural foods produced to USDA Specification

*Are Not:* Non-food items, niche/boutique foods, "unique" or sole-source products

- ✓ Over 200 products produced to USDA specifications/requirements (review the AMS Purchase Schedule on <u>www.ams.usda.gov/commoditypurchasing</u>)
- ✓ Full Truckload quantities (minimum contract = 1 truckload; 40,000 lbs.)
- $\checkmark\,$  Contracted FOB Destination or FAS to Port
- ✓ Mostly Processed Products:

Canned, Frozen, Dried, Bottled Fruits and Vegetables

Canned, Frozen, Cooked Pork, Beef, Chicken, Turkey, Fish and Egg

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- Some Fresh/Perishable Products: e.g. pears, oranges, carrots, potatoes, sweet potatoes, fresh eggs
- ✓ Also Bulk-Pack (fruits, veg, meat, poultry)--for further processing

#### Interested in being a USDA Foods Processor?

http://www.fns.usda.gov/fdd/usda-foods-processing-home



## **Purchase Schedule**

When AMS Purchases Depends on "Why" and "What"

#### Why:

#### Regular Purchases = Demand Driven/Order Fulfillment

Orders from Recipient Agencies

Schedule Available on the AMS Commodity Procurement Website

(www.ams.usda.gov/commoditypurchasing)

#### Section 32 Purchases = Industry Need Driven/Surplus Removal

One-time authorized by the Secretary of Agriculture

NOT regularly scheduled

"Bonus" USDA Foods also provided to Recipient Agencies

#### What:

#### Year-Round/Readily Available:

Contract closer to delivery; follow markets Monthly, quarterly

#### Seasonally Available/Limited Supply:

Contract before planting/harvest/production Annual/Semiannual

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#### **Resource** (www.ams.usda.gov/commoditypurchasing)

				ince some
236 Sealed Bid - IFB	110322	BEEF SPP PTY HSTYLE CKD 2.0 MMA CTN-40 LB	09/15/14-09/30/14	late-July
237 Sealed Bid - IFB	110322	BEEF SPP PTY HSTYLE CKD 2.0 MMA CTN-40 LB	10/15/14-10/31/14	mid-August
238 Sealed Bid - IFB	110322	BEEF SPP PTY HSTYLE CKD 2.0 MMA CTN-40 LB	11/15/14-12/31/14	mid-September
235 Sealed Bid - IFB	100526	BEEF STEW CAN-24/24 OZ	01/15/15-03/31/15	mid-November
240 Sealed Bid - IFB	100526	BEEF STEW CAN-24/24 OZ	04/15/15-06/30/15	mid-February
241 Sealed Bid - IFB	100526	BEEF STEW CAN-24/24 OZ	07/15/14-09/30/14	late-May
242 Sealed Bid - IFB	100526	BEEF STEW CAN-24/24 OZ	10/15/14-12/31/14	late-August
243 Sealed Bid - IFB	100201	CATFISH STRIPS BRD OVN RDY PKG 4/10 LB	01/15/15-06/30/15	mid-November
244 Sealed Bid - IFB	100201	CATFISH STRIPS BRD OVN RDY PKG 4/10 LB	08/16/14-12/31/14	mid-June
245 RFP	110412	CHICKEN BONED CAN-12/15 OZ	07/15/14-06/30/15	mid-May
246 Sealed Від - Інв	100877	CHICKEN BONED CAN-12/50 OZ	10/15/14-10/31/14	mid-August
47 Sealed Bid - IFB	100098	CHICKEN CUT-UP FRZ CTN-40 LB	01/15/15-01/31/15	mid-November
248 Sealed Bid - IFB	100098	CHICKEN CUT-UP FRZ CTN-40 LB	02/15/15-02/28/15	mid-December
249 Sealed Bid - IFB	100098	CHICKEN CUT-UP FRZ CTN-40 LB	03/15/15-03/31/15	mid-January
250 Sealed Bid - IFB	100098	CHICKEN CUT-UP FRZ CTN-40 LB	04/15/15-04/30/15	mid-February
251 Sealed Bid - IFB	100098	CHICKEN CUT-UP FRZ CTN-40 LB	05/15/15-05/31/15	mid-March
52 Sealed Bid - IFB	100098	CHICKEN CUT-UP FRZ CTN-40 LB	06/15/15-06/30/15	mid-April
53 Sealed Bid - IFB	100098	CHICKEN CUT-UP FRZ CTN-40 LB	09/15/14-09/30/14	mid-July
254 Sealed Bid - IFB	100098	CHICKEN CUT-UP FRZ CTN-40 LB	10/15/14-10/31/14	mid-August
255 Sealed Bid - IFB	100098	CHICKEN CUT-UP FRZ CTN-40 LB	11/15/14-11/30/14	mid-September
256 Seeled Bid IFB	100098	CHICKEN OUT UP ERZ CTN 40 LB	12/15/14 12/21/14	mid October
257 Sealed Bid - IFB	100115	CHICKEN DRUMSTICKS CHILLED -BULK	01/15/15-01/31/15	mid-November
58 Sealed Bid - IFB	100115	CHICKEN DRUMSTICKS CHILLED -BULK	02/15/15-02/28/15	mid-December
59 Sealed Bid - IFB	100115	CHICKEN DRUMSTICKS CHILLED -BULK	03/15/15-03/31/15	mid-January
260 Sealed Bid - IFB	100115	CHICKEN DRUMSTICKS CHILLED -BULK	04/15/15-04/30/15	mid-February
61 Sealed Bid - IFB	100115	CHICKEN DRUMSTICKS CHILLED -BULK	05/15/15-05/31/15	mid-March
262 Sealed Bid - IFB	100115	CHICKEN DRUMSTICKS CHILLED -BULK	06/15/15-06/30/15	mid-April

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- Opportunities, Solicitations, and Contract Awards are Publically Announced
- Purchase Program Announcement: www.fbo.gov, "AMS CP News," and AMS website.
- Solicitations and Award process:
  - AMS Issues Solicitation- "Invitation for Bids" (IFB) or "Request for Proposals" (RFP)
  - Approved USDA Vendors Submit Offers
  - AMS Evaluate Offers, and
  - AMS Awards one (or more) Contract to fill the demand (orders)
- This is a Competitive Procurement Process



## **Small Business Participation**

#### Competition:

"Full and Open"- All Business Sizes Competitively Bid "Set –Aside"- Competition restricted to approved small business vendors only.

AMS must maintain competition  $\rightarrow$  must have at least two approved small business vendors to set-aside

#### U.S. Small Business Administration (SBA) Categories:

- Small Business (SB)
- Service-Disabled Veteran-Owned Small Business (SDVOSB)



## **Small Business Participation**

#### North America Industry Classification System (NAICS)

NAICS	Commodity Description	Size Standards
		Millions of dollars or # of employees
311421	Canned Dried Beans/ Canned Fruit/ Canned Juice/Canned Vegetables	500
311423	Dried Fruit/ Dehydrated Products	500
424510	Grain and Field Bean Merchant Wholesalers (Dry Beans and Legumes)	500
424480	Fresh Fruit and Vegetable Wholesalers (including Bulk)	500
311411	Frozen Fruit/ Frozen Juice/ Frozen Vegetables	500
311991	Perishable Prepared Food Manufacturing (Fresh Sliced Apples, Baby Carrots, etc.)	500
311911	Roasted Nuts and Peanut Butter Manufacturing	500
311999	Corn Syrup/ Whole Eggs/ Egg Products/ All Purpose Egg Mix	500
311615	Chicken Products/ Chicken Bulk/ Turkey Products	500
112310	Shelled Eggs	\$12.5
311611	Animal (except Poultry) Slaughtering (Fine Ground/Coarse Ground Beef/Beef Patties)	500
311710	Seafood Product Preparation and Packaging	500
311422	Specialty Canning (Canned Beef Chili without the Beans/Beef Stew)	1000

**Resource:** AMS Master Solicitation for Commodity Procurements

(www.ams.usda.gov/commoditypurchasing)



### **Small Business Participation**

#### **Other Programs for Small Business**

- HUBZone Program: "Historically Underutilized Business Zone" gives small businesses in designated regions a 10% price-preference in federal procurements.
- SBA "Small Business Development Program" (8(a) BD): Owned and controlled at least 51% by socially and economically disadvantaged individuals.
  - AMS may offer non-competitive awards to 8(a) firms

Resource: U.S. Small Business Administration <u>www.sba.gov</u>

#### **Resource:**

Dianna Price AMS Small Business Coordinator Dianna.Price@ams.usda.gov 202-720-4237

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## **Resource:** AMS CP News (Listserv)

Receive e-mail notifications of solicitations, awards, Notices to the

Trade, etc. **Subscribe** on the AMS website:

www.ams.usda.gov/commoditypurchasing

## **Resource:** AMS Website

www.ams.usda.gov/commoditypurchasing



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## **Get Started: 6 Steps**

- 1. Review AMS Master Solicitation contract clauses, provisions and requirements
- 2. Review Product Specifications to determine what you can supply
- 3. Get Approved: Review Vendor Qualifications, Submit Application Package
- 4. Receive Solicitation and "Sharpen Your Pencil"
- 5. Submit Offer in WBSCM
- 6. Get Awarded, Perform, Get Paid



## Step 1. Review AMS Master Solicitation for Commodity Procurements

- Federal Acquisition Regulations (FAR) and Ag. Acquisition Regulations (AGAR) Clauses& Provisions; USDA/AMS Policies
- Federal Contractor Registration & Certification (<u>www.sam.gov</u>)
- Domestic Origin/Traceability
- Plant Surveys; GHP/GAP; Food Defense Plans/Audits
- Grading/Inspection/Certification
- Use of the Web Based Supply Chain Management System (WBSCM)
- Transportation and Delivery Requirements
- Small Business Subcontracting Plans
- Invoicing, Prompt Payment Act,
- Etc.



## Step 2. Review Supplements to the Master Solicitation and USDA Commodity Specifications

#### **USDA Specifications**

- Product Descriptions
- Grades/Standards; Commercial Item Descriptions (CIDS)
- Formulation/Fabrication requirements
- Packaging/packing/labeling
- Contract Compliance (inspection, grading, and/or auditing)
- Etc.

#### **Supplements to the AMS Master Solicitation (meat, aquatics, some poultry)**

- Instructions on Supplier Eligibility for specific products- TECHNICAL REQUIREMENTS:
  - Supplier's technical approval
  - May include sample prototype
- Also Include USDA Specifications
- <u>USDA must "technically approve" a supplier before they can supply under a USDA</u> <u>Contract- this supplier eligibility process is separate process from the USDA Vendor</u> <u>Approval process!</u>



# Step 3. Get Approved: Vendor Qualifications and Vendor Application

"Qualifications Requirements for Prospective Contractors" - Includes a

checklist for the Prospective Vendors Application Package

- ✓ System for Award Management Registration (<u>www.sam.gov</u>)
- ✓ Small Business Administration (SBA) certification, if applicable
- ✓WBSCM Vendor Registration Form
- ✓Company Letter certifying capability to perform
- ✓Three (3) Letters of Reference
- ✓Financial
  - ✓ Balance Sheet and Income Statement- e.g., period ending 12/31/14
  - ✓ Dun and Bradstreet (D&B) "Business Information Report"
    - <u>https://creditreports.dnb.com/m/home#megamenu.html</u>
    - 1-866-721-2275
  - With Financial Information included *highly recommended*

✓NEW COMPANY? No D&B necessary; only current financial statements



# Step 3. Get Approved: Vendor Qualifications and Vendor Application

#### Non-Manufacturers:

In accordance with 13 CFR 121.406, a prospective contractor that is a "non-manufacturer" must be engaged in the wholesale or retail trade and sell the items being offered to the general public.

✓ Non-Manufacturers must provide a complaint and dispute resolution proposal for rejected or defective products.

# SDVOSB and 8(a) BD firms who are "non-manufacturers" must also provide:

 A signed, written agreement between the contractor SDVOSB or 8(a) BD firm) and the small business manufacturer/processor (their subcontractor) stating they will provide product(s) which meets USDA contract/specification requirements.



## Step 3. Get Approved: Vendor Qualifications and Vendor Application

Submit Application Package via e-mail to AMS Commodity Procurement. Your company must receive approval from the Contracting Officer before any offer/bid will be accepted.



Dianna Price AMS Commodity Procurement Staff <u>Dianna.Price@ams.usda.gov</u> Direct: 202-720-4237 CPS Main: 202-720-4517



# Step 3. Get Approved: Vendor Qualifications and Vendor Application

## **WBSCM Account Set Up:**

# Once approved, AMS WBSCM Team will contact the new vendor to complete the WBSCM vendor account setup.









#### **WBSCM** Resources

#### AMS website:

www.ams.usda.gov/commoditypurchasing

- Instructions (with screen prints!), Training Materials, and FAQs
- WBSCM Webinars (info on the website)

#### WBSCM Technical Help (access issues, IT issues):

- <u>WBSCMHelp@ams.usda.gov</u>
- 877-WBSCM-4U

#### WBSCM Procedural Help: (Submitting Offers, Invoicing, etc.)

- <u>WBSCMAMSHelpDesk@ams.usda.gov</u>
- <u>AMS Contract Specialists</u>







# Step 4. Receive the Solicitation and "Sharpen Your Pencil"

**AMS Issues the Solicitation**: AMS CP News (e-mail), in WBSCM, and on AMS Website

Solicitation details:
Offer Due date: NO Late offers are accepted
Expected Award date: (aka "not later than" or "NLT")
Additional Info: Small Business Set-Asides; FAS offshore loads; specification waivers/changes; etc.
Attachments: AMS Master Solicitation, Specifications, Request for Proposals, Amendments (SF-30), Exhibits, etc. (as applicable)
Line Items to be Bid: Product Description, Quantity (cs. or lbs.), Delivery Window, Destination City/State

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## Step 5. Submit an Offer in WBSCM

ALL offers are submitted via the Web-Based Supply Chain Management (WBSCM) System.

# Response to Invitation for Bids (IFB):

- Constraints- volume by product or by delivery period
- Processing /Shipping Point
- Price- per Line Item, inclusive of transportation, to each destination



# Response to Request for Proposals (RFP):

Everything in an IFB, plus: Attach/Upload Proposal Documents with Offer

- Technical Info (Production)
- Sample
- Past Performance
- Price
- Management/Quality Assurance Practices
- Etc.

**RESOURCE:** <u>CP Staff Key Contacts</u>



## Step 6. Award/Perform/Get Paid

#### **RESOURCE:** <u>CP Staff Key Contacts</u>

#### AMS Announces the Award

- Award information, including bid reports, are published on AMS website ۲
- Awarded Vendor(s) receive contract (aka Purchase Order, or PO) via ulletWBSCM ("Supplier Self-Service page")

**Contractor Performance:** produce, process, certify, deliver on time

- Contract Compliance: USDA audit, grading/certification, inspection
- Advance Shipping Notice: enter in WBSCM before shipping each load.

**Contract Administration:** Changes, Hiccups, all the little things- vendor works with the AMS Contract Specialist through the entire period of performance

#### Invoice Submission:

**WBSCM Invoice:** form (with supporting documentation) uploaded, reviewed by AMS, and payment made by USDA.



**Prompt Payment:** See AMS Master Solicitation, Section X. Invoices and **Payment Process** 



www.ams.usda.gov/commoditypurchasing

- Vendor Selling Kit
- Solicitation and Award Information
- Key Contacts- Contract Specialists and other Staff
- WBSCM Information and Training

Don't Miss Out! Subscribe to AMS CP NEWS







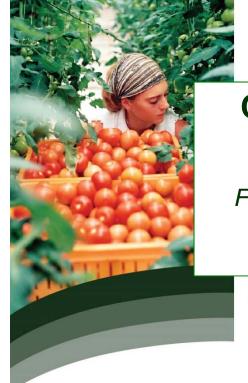
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# Part II:

## Technical Requirements – Food Safety and Commodity Specification Division and Quality Assessment Division Overview and Activities



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#### Chandramohan (Mohan) Chawan

Livestock & Meat Marketing Specialist USDA, Agricultural Marketing Service Food Safety & Commodity Specification Division 202-720-7060 chandramohan.chawan@ams.usda.gov





## Introduction

FOOD SAFETY AND COMMODITY SPECIFICATION DIVISION

 SPECIFICATION AND PRODUCT DEVELOPMENT, TECHNICAL PROPOSAL REVIEW, AND VENDOR ASSISTANCE

QUALITY ASSESSMENT DIVISION

 AUDITING, GRADING, SUPERVISION, AND CERTIFICATION





## **Supporting Background**

- COMMODITY DESCRIPTIONS FOR MEAT, POULTRY, EGGS, AND AQUATIC FOODS
  - Institutional Meat Purchase Specification (IMPS)
  - US POULTRY TRADE DESCRIPTIONS
  - UNECE STANDARDS for Meat and Poultry



 7 CFR § 57, 7 CFR § 70, 9 CFR § 319, 9CFR § 381

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## **Terry Lutz**

Livestock & Meat Marketing Specialist USDA, Agricultural Marketing Service Food Safety & Commodity Specification Division 202-567-1757 terry.lutz@ams.usda.gov





## **Vendor Eligibility Requirements**

## REQUIREMENTS VARY BASED ON SUPPLEMENT

- Audit Based
- QAD Certification
- National Marine Fisheries Inspection
- Product Sample Required/Not Required



CHECK SUPPLEMENT, SECTION I "INSTRUCTIONS TO POTENTIAL BIDDERS" FOR REQUIREMENTS



# Audit Based

#### APPROVED TECHNICAL PROPOSAL

# SUCCESSFUL QAD PRE-AWARD ONSITE CAPABILITY ASSESSMENT

- Review processes, food security plan, and quality control to determine ability to meet contractual requirements.
- Unless otherwise specified, all costs associated with the audit are borne by the Contractor

#### SUBSEQUENT AUDITS

• Not less than once per month for continuous or multiple contracts, or



Once per contract for intermittent contracts.



# **QAD** Certification

### TECHNICAL PROPOSAL MAY BE REQUIRED

### QAD SUPERVISION OF PROCESSING OPERATIONS

 QAD Grader on-site during production to certify compliance with Specification requirements



Unless otherwise specified, all QAD costs to provide certification services will be borne by the Contractor



# **National Marine and Fisheries Inspection**

# REQUIREMENT FOR ALL FISH PRODUCTS

 Type I inspection, which may include Integrated Quality Assurance (IQA) or Hazard Analysis Critical Control Point (HACCP) Quality Management Program (QMP).

EXCEPT FOR CANNED/POUCHED SALMON/TUNA, ALL OTHER FISH PRODUCTS ARE AUDIT BASED





# Interested? Things you can do...

READ THE SUPPLEMENT AND WRITE DOWN ANY QUESTIONS YOU MAY HAVE

CONTACT THE FOOD SAFETY AND COMMODITY SPECIFICATION DIVISION FOR THE ANSWERS

REVIEW THE COMMODITY PROCUREMENT WEBPAGE FOR PAST PURCHASES....CAN YOU BE COMPETITIVE? DON'T FORGET ANY POTENTIAL ADDED COSTS SUCH AS AUDITING OR CERTIFICATION SERVICES



# **Agricultural Marketing Service**

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# Part III: Technical Proposal Development and Desk Audits



# **Agricultural Marketing Service**

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### **Darin Doerscher**

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### Overview

- Technical Proposal/Production Plan
   Development
  - Quality Manual Written Against AMS Technical Requirements
  - Synopsis of the Establishment/Process
  - Food Safety and Quality Considerations





- Offeror's proposal/plan should be brief and concise.
- Technical proposal or production plan shall be preceded by a Table of Contents listing the major areas as they appear in the document and a List of Attachments and Forms provided with the proposal/plan, if appropriate.





- Format
  - Plan and Do Detailed description of the item offered and each of the production steps that are taken to meet or exceed the minimum product requirements set forth in the applicable specification.





- Format
  - **Check** Describe all the quality assurance methods used to verify conformance to all requirements. This will include the monitoring and measurements taken during the process to verify conformance with each requirement. All measurement results shall be recorded and made available to AMS.





- Format
  - Act Identify all corrective actions to be taken if deviations from contractual and specification requirements occur during production and all preventative actions taken to preclude reoccurrences.





# **Desk Audits**

- "Say What You Do"
  - AMS will review the submitted plan before an on-site capability assessment is recommended.
  - Are all provisions of the specification addressed in a PDCA format?
  - Is the content logical/practical?





# **On-sight Audits**

- "Do What You Say"
  - AMS will then conduct an on-site capability assessment against the approved technical proposal.
  - Additional audit scope includes the specification, AMS Master Solicitation, Supplement and Food Defense Plan.
  - Audit outcome affects eligibility.



# **Agricultural Marketing Service**

Creating Opportunities for American Farmers and Businesses





#### **Steve Whisenant**

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# **Production Plan**

VS.

# **Technical Proposal**



# **Agricultural Marketing Service** Creating Opportunities for American Farmers and Businesses

Production Plan should contain concise description of process normally available when producing commercial items



# **Agricultural Marketing Service** Creating Opportunities for American Farmers and Businesses

Production Plan – Required for products that are usually commercially available and/or utilize AMS Certification at time of production as the verification authority.



# **Agricultural Marketing Service** Creating Opportunities for American Farmers and Businesses

Technical Proposal – Required for products unique to government purchase programs and/or utilize AMS Auditing as the main verification authority.





**Specification Requirement:** 

323.6 Objectionable Materials – The following objectionable materials shall be excluded:

323.6.1 Major lymph glands (prefemoral, popliteal, and prescapular), thymus gland, and the sciatic (ischiatic) nerve (lies medial to the outside round). All bone, cartilage, and the following heavy connective tissues:

323.6.1.1 White fibrous – Shoulder tendon, elbow tendon, silver skin (from the outside round), sacrociatic ligament, opaque periosteum, serous membrane (peritoneum), tendinous ends of shanks, gracilis membrane, patellar ligament (associated with the stifle joint), and achilles tendon.



323.6.1.2 Yellow elastin – Back strap and abdominal tunic.



#### PLAN & DO

Objectionable Materials – The following objectionable materials will be removed from the product being produced for this program:

Major lymph glands (preformal, popliteal, and prescapular), thymus gland, sciatic (ischiatic) nerve (lies medial to the outside round), internal fat (kidney, pelvic, and heart fat). All bone, cartilage and the following connective tissues:

White fibrous – shoulder tendon, elbow tendon, silver skin from the outside round, sacrociatic ligament, opaque periosteum, serous membrane (peritoneum), tendinous ends of shanks, patellar ligament (stifle joint), gracillis membrane (from the inside round), and achilles tendon.



Yellow elastin – backstrap and abdominal tunic.



#### CHECK:

XYZ Packing will have a trained quality control inspector conduct an audit every 30 minutes in conjunction with the boneless beef re-inspection and AQL inspections.

The results from this audit will be recorded on the objectionable materials documentation audit sheet (Attachment 15). This audit is conducted just prior to the boneless beef going into the combo.

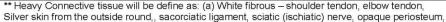
The time of the audit is recorded on the audit sheet and the time each combo is produced is recorded on HACCP form 8 (Attachment 11).





# Attachment 15

Supplement LS-211-2	212 AC	ΩL							
Product code			Desc	ription					
SO# (govt)									
Dissifi									
Auditor:									
Date:									
Sampling instructions:									
Sample size: 30-lb. sample									
Defect criteria: 5 demerits = f		Minor	: = 1, Ma	jor = 2, C	ritical = 3	3			
Failed audits result in reworking	ng all cor	nbos pro	duced b	ack to the	e last aco	ceptable	audit.		
Time									
Minor Defects: 1 Demerit		1						1	
Cartilage > 1/2 in							-		
Hair									
Blood Clots > 1in sq.									
Carcass Marking ink									
Heavy tendon < 1"in any dimension									
Back strap < 1"in any dimension Bone fragment < 1 ½" greatest					-	-			
dimension									
Bone slivers (From rib) < 3" and <									
than ¼" flexible bone chip from a rib									
end more then 3/4" in greatest									
dimension that is thin and crumbles easily, and with or without attached									
muscle tissue.									
Major Defects: 2 Demerits						C			
Hard bone >1 ½" greatest		-			2				
dimension, or numerous (over 5)									
minor fragments in one sample			-	· · · · · ·			-		
Any area of dark discoloration > 4 sq. in.									
Exposed large blood vessel > 1/4									
inch in diameter.									
Aorta Diaphragm Membrane		<u> </u>				<u> </u>			
Bruises > 2.5 inches		<u> </u>		<u> </u>	-				
Solid area of Carcass Marking ink >				<u> </u>					
1sq in.									
Exposed or loose connective tissue.									
Heavy tendon > 1"in any dimension									
Back strap > 1"in any dimension									
Critical Defects: 3 Demerits									
Foreign Material (Any)									
Hard bone one or more of a number	1		1						
or size seriously affecting product									
usability.	l	<b> </b>		I					
Abscesses or infected lymph nodes									
(Any) prefemoral, popliteal and prescapular lymph glands									
Heavy Connective tissue > 3/16 x 4			-			<u> </u>			
inches									



seruos membrane (peritoneum), teninous ends shank of shanks, gracilis membrane, patellar ligament (associated with the stifle joint), and achilles tendon.

(b) Yellow elastin - Back strap and abdominal tunic.

(c) Major Lymph glands (preformal, popliteal, and prescapular)

(d) Internal fat (kidney, pelvic, and heartfat)





# Attachment 11

# 1 2 3 4 5 6	Combo #	Customer	Type of Product						Tare	0		2nd	
1 2 3 4 5 6	#	Customer	Product				Time		Tare	Scale		2110	1
2 3 4 5 6				OK	Sample Lot	Hold	Finished	Lot#	Wt.	Wt.	1stWt	Wt.	Inital
3 4 5 6													
4 5 6													
5 6													
6													
7													
8													
9													
10												_	
11													
12													
13													
14													
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31													
32													
33													
34													
35													
36													
37													
38													
39													
40													
	Rec	corded By:									Date:		[

Compo Production Temperature





ACT:

If any objectionable material is found, the product produced from the time of the last acceptable audit will be re-worked.





#### **Specification Requirement:**

Metal Detection - All product shall be free of metal contaminates. Detection of stainless steel, ferrous, and non-ferrous (e.g., lead, copper, and aluminum) metals is required. The contractor's technical proposal must identify and describe the equipment, location, detection procedure, sensitivity levels, frequency of equipment validation, and corrective action procedures.





PLAN:

(1) Plan – ABC Packing shall produce ground beef products free of metal contaminates by utilizing metal detectors and known standards to verify that metal detection equipment is operating as designed.





DO:

(2) Do: ABC Packing will use Safeline<sup>®</sup> metal detection equipment capable of detecting ferrous, non-ferrous and stainless steel contaminants. The equipment will be in line between the v-mag and the Kartridge Pac<sup>®</sup> machine for fine ground product and a full box detector after packaging and prior to palletizing for coarse ground products, and in line after freezing prior to packaging for patties. The sensitivity level will be set at 2.5 Ferrous, 3.0 non-ferrous and 3.5 stainless steel. The detector should expel an adequate amount of the ground beef to assure that the metal contaminate is removed from the product passing through the detector and/or an alarm sounds and the belt stops allowing for removal of the contaminated product.





#### CHECK:

(3) Check: Quality Control and/or Production personnel will verify that the equipment is operating properly by its ability to detect known standards of 2.5 Ferrous, 3.0 non-ferrous and 3.5 stainless steel. The verification will be performed at least hourly by placing each standard directly on the line and visually verifying the adequate expulsion of product and/or an alarm sounds and the belt stops allowing for removal of the contaminated product.. The time and results of the verification will be recorded on the *Metal Detector Log* forms. (Attachments # 12a & 12b)





### Attachment 12a





### **Attachment 12b**





#### ACT:

(4) Act: Should the metal detection system fail the verification, the line would be stopped, the equipment would be adjusted and/or assessed by maintenance personnel until the equipment is tested and returned to proper working order. The ground product produced since the last acceptable verification will be either removed from USDA production or passed through the metal detection system a second time after the equipment has been returned to proper working order. The verification would be heightened to be performed each 15 minutes. After four (4) successful checks, the monitoring would return to normal. The heightened monitoring is recorded on the *Product Inspection* forms (Attachments # 12a & 12b). All non-conformances and resulting corrective actions will be documented on the *Corrective Action Report* form. (Attachment # 2)





# **Attachment 2**

Date			Time of Deviation		Area Deviation Occurred		
Circle Applicable	SSOP Failu	SSOP Failure CCP Failure Other:			Personel Involved		_
Was Produc	Was Product Involved? Yes or No If Yes, how much and what code?						
Description	of Deviation	(what happen	ned, be speci	fic):			
	_						
					100		
Corrective A	ction (what	was done to f	ix the issue, l	be specific):			
<u> </u>		_					
Cause of the	failure:						
0							
	0 10 10 10 10 10 10 1000000049	on constant (s. ).					
	-						
Preventative	Measure (ac	tion to preve	nt failure reo	ccurrance):	<u>.</u>		
	~				· · ·		
					an a <sub>n te</sub>		
				15	5		
L							
Review	Signature o filling o	f individual out form				Date	
Keview		re of QA gement				Date	



#### **Corrective Action Report**



### Resources

AMS Commodity Purchasing

http://www.ams.usda.gov/commoditypurchasing

- Food Safety and Commodity Specification Division <u>http://www.ams.usda.gov/AMSv1.0/FSCS</u>
- Quality Assessment Division
   <u>http://www.ams.usda.gov/AMSv1.0/LSMeatGradingGradingServices</u>





# Thank you

# **Discussion & Questions**

