

# **Organic Integrity Database Update**

#### February 10, 2015 USDA Agricultural Marketing Service National Organic Program



The NOP is responsible for the integrity of the USDA organic seal. The 2014 Farm Bill provided \$5-million funding for technology investments for the program.

The Organic Integrity Database will be a modernized certified organic operations database that will:

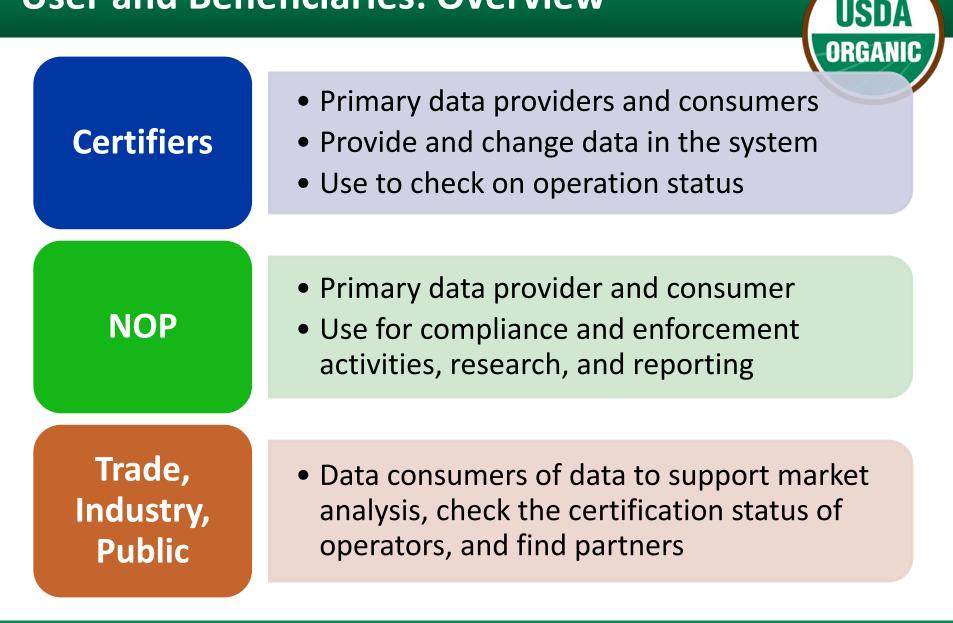
- Contain up-to-date and accurate information, deterring fraud
- Increase supply chain transparency
- Promote market visibility for organic operations

### **Business Case for Modernized System**

- Deter fraud by providing updated and accurate information about all certified operations
- Reduce the hundreds of phone calls currently made to confirm certification status
- Enable market research and supply chain connections between buyers and sellers
- Support international verification of operator status to support import/export certificates
- Establish technology connections with certifiers to provide more accurate and timely data

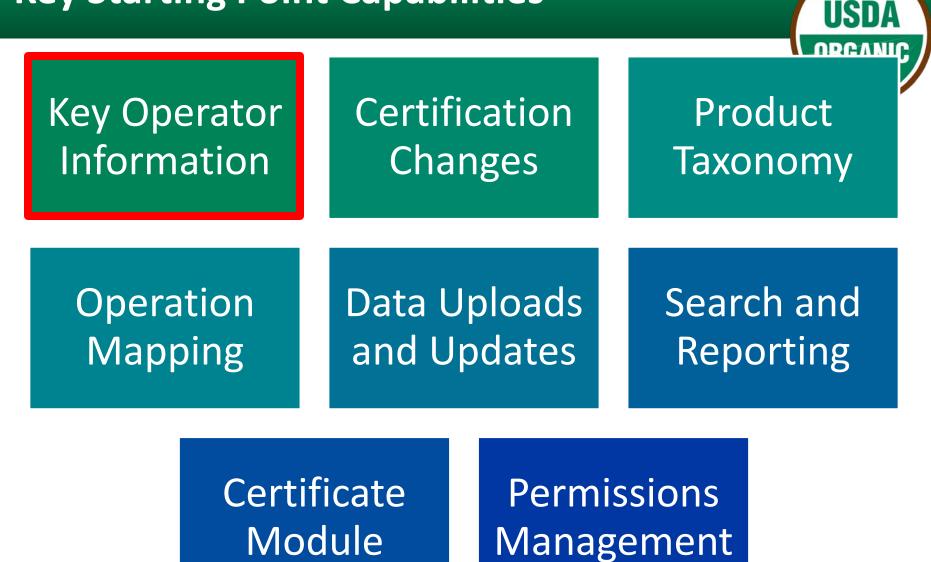


### **User and Beneficiaries: Overview**



Key Starting Point			Capabi	lities		USDA	
	Key Ope Inform		Certification Changes		Product Taxonomy		
Operation Mapping			ploads pdates		ch and orting		
	Certif Mod			Permis Manage			

Management



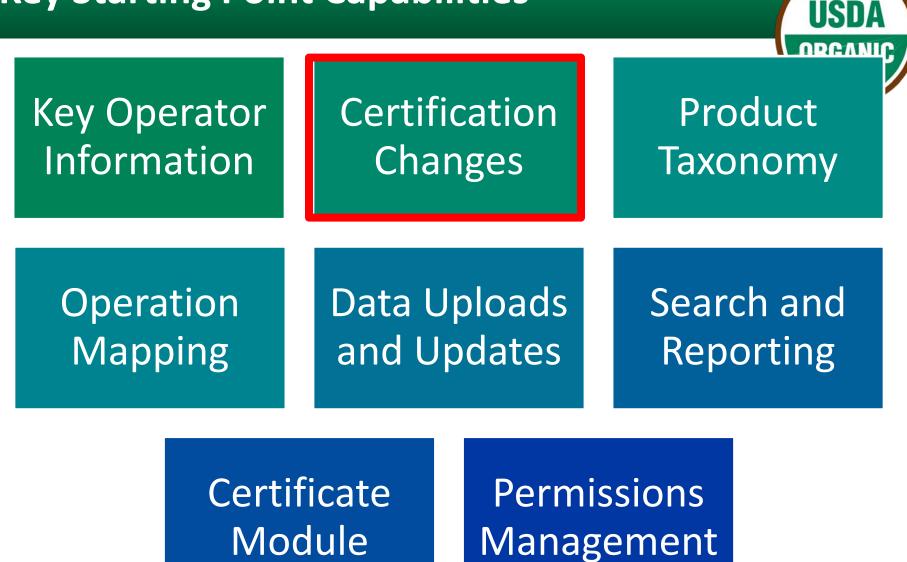
#### **Key Operator Information**

- All operators that produce, handle, label, sell, represent organic product (except exempt/ excluded) are to be certified and listed in the database.
- We will continue to collect all variables requested for the annual list of certified operations.
- We may propose limited new fields based on certifier and industry feedback – there will be a transition period for any new fields.
- Key database considerations:
  - Initial data set will be 2014 list you submitted.
  - We will implement address validation to confirm that locations exist (mailing and physical).

# **Database Will Capture Scopes**

- Database will indicate scope(s) for each operation:
  - Crops
  - Wild crops
  - Livestock
  - Handling
  - Aquaculture (future)
  - Mushrooms (future)
  - Pet food (future)





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### **Certification Changes Over Time**

- Being able to search on operator history would save time for certifiers in the certification process, and serve as a check on operator reporting.
- Key data and design considerations:
  - In sending data to NOP, should we have certifiers include operators that withdrew before getting a certificate (but perhaps after getting an NONC)? Many certifiers say YES.
  - How do we handle operations that switch certifiers? (Likely a new certification record in the system, not a transfer between certifiers)

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# • Open free text fields

**Current State** 

Hard to search

 Text analytics will help build scope-driven taxonomy based on existing data

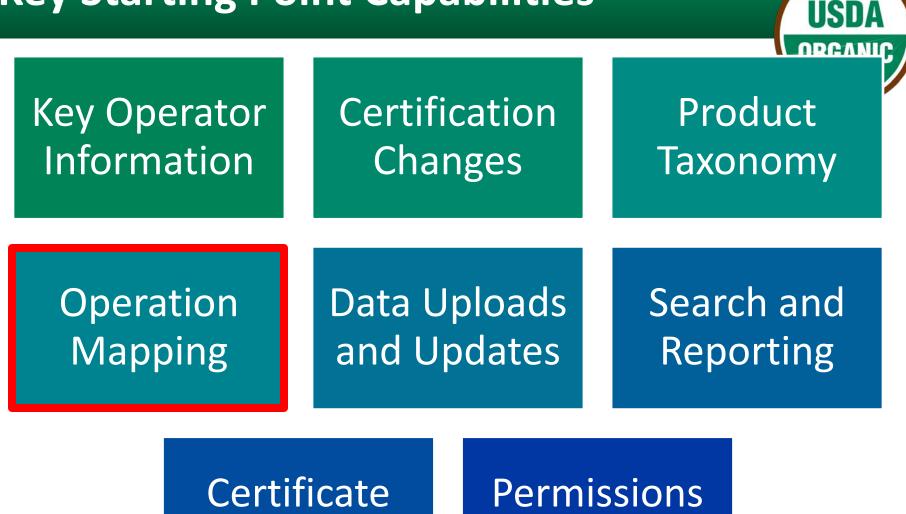
Transition

Plan

**Towards a Common Product Taxonomy** 

 We will align taxonomy with NASS and trade code lists Standard Taxonomy for certifier adoption



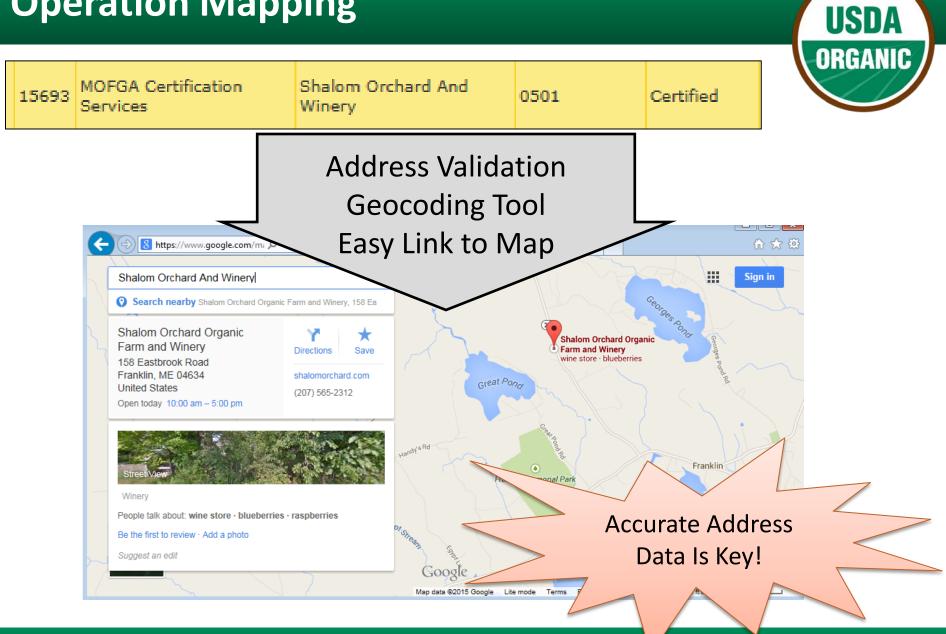


Management

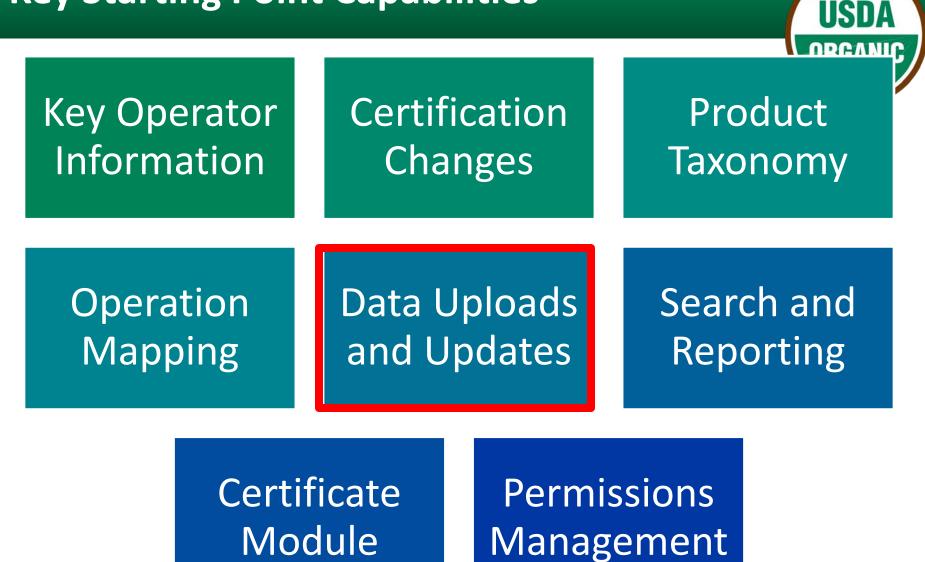
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Module

#### **Operation Mapping**



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### **Data Uploads and Updates**

- 3 likely options to feed new and updated data to NOP:
  - Direct user data entry
  - Excel file uploads
  - Web services/API calls
- We will work closely with certifiers to understand your existing tools, so we can facilitate data transmittals as smoothly as possible.



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Key Operator Information		Certification Changes		Product Taxonomy		
Operation Mapping		Data U and Up			ch and orting	
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# Search and Reporting (Set and Ad Hoc)

- For Public
  - Search to confirm operator's certification
  - Searches for specific product providers
  - Search for operations
    meeting certain criteria in a
    State or Zip Code
  - Pre-built reports on operations per State or other common requests.

- For Certifiers
  - Search for same elements that public wants
  - AND/OR
  - Searches to research
    operator history (not on public list)
  - Searches for operations that have surrendered or withdrawn (not on public list)

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### **Optional Certificate Module**

- USDA Organic
- **Goal:** Move to a shared certificate format that facilitates online verification of authenticity
- Initial Feedback from Certifiers:
  - Some would like the option if the system can generate the certificates (generally small certifiers using Word templates)
  - Some certifiers have significant concerns given diversity and number of certificates for a single operation.
  - There appears to be generalized support for a federated format that certifiers could build into their own systems....

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### **Permissions Management**



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	Certifier A			Certifier B		
Operator Information	Operator 1	Operator 2	Operator 3	Operator 4	Operator 5	
Operator Name						Only Certifier B and NOP
Location	General	Informati	on			can modify records for Certifier B operations
Contact Information	a second second second second	Il Certified	a second second	ns		
Certification Status	and the second second second	e by Publi				Certifiers must have multiple options for
Certification Scope	Certifier	s, NOP/Ap	peals			adding new operators and updating data within
OTHER FIELDS						operator records:
Grower Group Count						1 – Hand Entry 2 – Batch Updates
Certification History	and the second	d Informa				3 – Real-Time Mirroring
List of Operations Surrendered/Withdrew	Viewabl	ll Certified e by NOP/ Posponsi	Appeals a	nd the		Examples: Change operator from "Certified" to "Suspended;" Add "corn" to certified
	Certifier	Responsi		eration		products list; Change contact name

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#### **Project Priorities**

Early User Engagement

> Agile software model

Certification Knowledge

Team must understand organic Sustainable Operations

Design must minimize future costs September 2015

> Initial system delivery

Play Well With Others

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We are not replacing existing systems you like and use!

#### **Project Work To Date**

- iness Requirements 013; Funding was
- Needs Assessment and Business Requirements Document was posted in 2013; Funding was provided in the 2014 Farm Bill.
- 2014 Activities:
  - Hired a full-time IT project manager
  - Convened a certifier user group (18 certifiers)
  - Met with interested vendors
  - Developed a list of key priorities and timeline
  - Posted a "Request for Information" to determine capabilities and interest – Over 40 responses
  - Developed contracting strategy

# We Plan to Have Two Companies Support Development





## Technology Development

Harmonia

Intact

#### **2015** Timelines



#### February 2015 Contracting; Kickoff; Certifier User Group Meeting

#### Early May 2015 Development "Sprints"

Certifier User Group Feedback

Early March 2015 User stories and requirements; Certifier User Group Meetings

September 2015 Initial system deployment

### What We Need from Certifiers



- Participate in the Certifier User Group! <u>Jennifer.Tucker@ams.usda.gov</u>
- As we share updates and key proposed decisions/directions, send us your feedback and questions.
- Prepare for new process roll-out this Summer/Fall.